

O&B enrichment campaign full terms & conditions – updating profile

Terms and Conditions for Molton Brown's Competition for data enrichment of customer profiles

1. The 'Promoter' of the competition is Molton Brown Limited, whose registered office is 130 Shaftesbury Avenue, London W1D 5EU (registered in England and Wales under company number 02414997).
2. The competition is only open to customers who have received the email & have incomplete data on their profiles, residents of the United Kingdom who are aged 18 and over, excluding employees or immediate families of the Promoter, or its affiliate companies, agents or any third party professionally connected with the competition.
3. To enter the competition, participants enter their details on the update your preferences page depending on the market customer is in: <https://www.moltonbrown.co.uk/store/update-your-preferences> or <https://www.moltonbrown.com/store/update-your-preferences> or <https://www.moltonbrown.eu/store/update-your-preferences>
4. No purchase is necessary, however internet access and an account with Molton Brown is required
5. Entrants must ensure they are opted in, have updated their profile details with all details including, but not limited to; first name, last name, gender, date of birth, postal address
6. Entries are accepted from email send, until 1 month after when the competition ends on the 25th April 2022 at 11.59 BST.
7. One (1) winner will be selected at random by Molton Brown data team who has been determined to have completed their profile. The winner will be contacted by Molton Brown no later than Monday 2nd May 2022, via the customer services team to arrange the prize delivery. Molton Brown does not accept any responsibility for messages not received by the winner.
8. In the event that Molton Brown cannot for any reason contact the winner within two (2) days of first attempting to do so, the Promoter reserves the right to select an alternate winner from all valid entries received during the Competition Period.
9. The winner will receive the Orange & Bergamot collection, consisting of: a full-sized Bath & Shower Gel, Body Lotion, Fine Liquid Hand Wash, and Hand Lotion. Plus, you'll also get our Orange & Bergamot Eau de Parfum, Aroma Reeds, Hand Cream, Radiant Body Polisher and Hand Sanitiser Gel.
10. The Prize cannot be redeemed, refunded, re-sold or exchanged for cash or any other product. Products included in the Prize may contain allergens. The Promoter shall not be responsible for any adverse effects resulting from any products contained within the Prize. If due to unforeseen circumstances a certain element of the Prize is not available, the Promoter reserves the right to substitute another prize for it, in its sole discretion, of equal or higher value.
11. The Promoter will not be responsible for entries not received, incomplete, delated or damaged or due to any network failure.

12. The winner shall have their prize sent to their address once confirmed within 2 working days and receive their prize within 21 working days of winning, subject to the winner's confirmation of details. Promoter shall not be liable for any delays, loss or damage to the Prize once in transit to the winner.

13. The Promoter reserves the right to cancel or amend the competition or these terms and conditions at any time without notice, but will always endeavour to minimise the effect to participants in order to avoid undue disappointment.

14. All entries must be made directly by the person entering the competition. Bulk, third-party or entries made online using methods such as a macro, a script or the use of automated devices or processes are not allowed, and all such entries shall be disqualified.

16. The Promoter will only process personal information as set out in Molton Brown's Privacy Policy (<https://www.moltonbrown.co.uk/store/privacy-policy>) and only for the purposes of running the competition and administering the prize. The Promoter reserves the right to publish the name and details of the winner and you provide the Promoter with permission to do this without the Promoter incurring any form of liability to you as a result.

17. The name of the winner may be obtained at the end of the competition for a period of one (1) month by writing to: Molton Brown Limited, Random Acts of Kindness Competition, 130 Shaftesbury Avenue, London, W1D 5EU.

18. The competition is governed by the laws of England and Wales and the jurisdiction of the courts of England and Wales.