

Prize: The Signature Hamper and ENO Tickets for Platinum Tier customers

Update your details in the Preference Centre by logging into your online account and stand a chance to win The Signature Hamper and a VIP Box for up to four guests at any performance by English National Opera during the 24/25 Autumn Season (subject to availability).

1. The 'Promoter' of the Prize Draw is Molton Brown Limited, whose registered office is 6 Agar Street, London, WC2N 4HN (registered in England and Wales under company number 02414997).
2. The Promotional Partner is English National Opera, whose registered address is London Coliseum, St Martins Lane, London, WC2N 4ES (registered in England and Wales under company number 00426792).
3. The Prize Draw is only open to Molton Brown Platinum Tier Rewards Club Members who are residents of the United Kingdom who are aged 18 and over, excluding employees of the Promoter, their families, agents or any third party directly associated with administration of the prize draw.
4. By entering the Prize Draw, participants agree that they have read and understood these terms and conditions as well as Molton Brown's General Competition Terms and Conditions which apply to all prize draws run by or on behalf of the Promoter.
5. The Prize Draw is open from and including 06:30 BST 3 October 2024 to and including 23:59 BST 15 October 2024 (the "Prize Draw Period").
6. To enter the Prize Draw, entrants must:
 - a. click on the link in the Prize Draw email which will take you to the login page of your Molton Brown account on the website (you must click the link in order for us to log your entry);
 - b. log into your online account;
 - c. visit your "Preference Centre" available from your Account Dashboard;
 - d. enter or update your personal details and communication preferences in all three sections:
 - i. Personal Information
 - ii. How would you like to hear from us?
 - iii. Your interests(you must complete all fields in order for us to log your entry); and
 - e. click "Save Preferences" under each drop down section to ensure that your details have been saved,within the Prize Draw Period.
7. One entry per person.
8. There will be (1) winner who will be selected at random by the Promoter after the Prize Draw Period from all valid entries received.
9. The winner will receive:
 - a. a voucher to book a VIP Box for up to four guests at any performance by English National Opera during the 24/25 Autumn Season (subject to availability) ("Voucher"); and
 - b. a Molton Brown Signature Hamper worth £237 comprising:

- i. 1 x Orange & Bergamot Bath & Shower Gel 300ml
 - ii. 1 x Rose Dunes Bath & Shower Gel 300ml
 - iii. 1 x Re-charge Black Pepper Bath & Shower Gel 300ml
 - iv. 1 x Heavenly Gingerlily Fine Liquid Hand Wash 300ml
 - v. 1 x Coastal Cypress & Sea Fennel Fine Liquid Hand Wash 300ml
 - vi. 1 x Heavenly Gingerlily Hand Lotion 300ml
 - vii. 1 x Re-charge Black Pepper Eau de Toilette 7.5ml
 - viii. 1 x Coastal Cypress & Sea Fennel Eau de Toilette 7.5ml
 - ix. 1 x Mesmerising Oudh Accord & Gold Eau de Toilette 7.5ml
 - x. 1 x Fragrance Travel Case
10. The Voucher will be valid from the date of receipt until 22 February 2025 ("Expiry Date"). Reservations will be subject to availability at the time of booking. If the winner fails to use the Voucher before the Expiry Date, the Voucher will become invalid. Details on how to redeem the Voucher will be provided to the winner.
11. The Promoter reserves the right (but is under no obligation) to replace any prize with a substitute prize of equal or greater value should circumstances make this necessary.
12. The winner shall be notified by email or a phone call using the details provided in their Preference Centre within 10 working days of Prize Draw. The winner must respond to the Promoter within 5 days of notification to confirm acceptance of the prize. It is the winner's responsibility to ensure the details it provides to the Promoter in connection with the Prize Draw are complete and accurate. The prize could take up to four (4) weeks to be delivered following acceptance and it is the winner's responsibility to sign for the couriered prize. The Promoter accepts no liability for prizes lost in transit, misplaced, delayed or otherwise.
13. The Promoter will use reasonable endeavours to dispatch the prize to the winner within 28 days of the winner claiming their prize and providing their details to the Promoter.
14. The Promoter reserves the right to select an alternative winner for the Prize Draw in the event that the Promoter has reasonable grounds for believing that a selected winner has contravened any of these terms, the winner does not claim their prize within 5 days, the winner is unable to be identified or verified, or the prize cannot be delivered to the selected winner. Any alternative winner will be selected applying the same criteria as that used to select the original winner of the Prize Draw.
15. No purchase is necessary to enter the Prize Draw.
16. If for any reason a technical interruption, fault or site failure occurs when entering the Prize Draw, the Promoter does not take any responsibility for ineligible or incomplete entries and any ineligible or incomplete entries will not be considered valid.
17. The winner of the Prize Draw agrees to take part in non-paid publicity relating to the competition including but not limited to: photo-shoots and interviews, only if requested to do so by the Promoter.
18. This competition is in no way sponsored, endorsed, or administered by, or associated with any social media platform.
19. All data provided by participants will be treated in line with the Promoter's Privacy Policy (available at www.moltonbrown.co.uk/store/privacy-policy) and will only be used for the purposes of running the Prize Draw and delivering the prize(s).

20. Elements of the prize(s) are being provided by both the Promoter and English National Opera. Personal Data may be passed on to English National Opera for the sole purpose of prize fulfilment and will be treated in line with English National Opera's privacy policy (available at <https://www.eno.org/privacy-notice/>).
21. The Promoter is obliged to make available information that indicates that a valid award took place. To comply with this obligation the Promoter will share the surname and county of any winner and, if applicable copies of their winning entry, to anyone who contacts customerservice@moltonbrown.com within one month after the Prize Draw Period. If you object to any or all of your surname, county and winning entry being shared, please contact the Promoter at the above email address. Please note that the Promoter must still provide the information and winning entry to the Advertising Standards Authority on request.